



The mission of Earthbound Environmental Solutions, LLC is to *develop opportunities to creatively shape and enrich the communities and environments we thrive in.*

## General Information

For more information, please visit: [earthboundenviro.com](http://earthboundenviro.com)

- ☞ **Weekly collection includes pick up of:**
  - Traditional Garbage
  - Traditional Recycling
  - Organics Recycling (*\*optional*)
- ☞ **Please have your containers curbside by 5am on your scheduled day of pick-up to avoid a missed pick up.** Containers must be removed from your curb by the end of your pick-up day.
- ☞ **All waste must be bagged and fit in your curbside container.**
  - Garbage in excess of your container will be charged per bag or as necessary if not bagged.
- ☞ **Recycling should be placed loosely (not bagged) in your recycling container.**
  - Material in excess of your container will be charged accordingly.
- ☞ **Large item pick up may be scheduled for a fee.**

### HOLIDAY PICK UP SCHEDULE

**Earthbound is closed for these holidays:**

- New Years Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

**During the week of the holiday ALL pick ups the day of and after the holiday will be moved to the following day, unless otherwise notified. Mondays collected Tuesday, Tuesdays collected Wednesday, etc.**

## Contact Information

*At Earthbound, we are committed to service excellence. If you have questions or comments, please contact us.*

### Office/Mailing Address:

3194 London Rd.  
Eau Claire, WI 54701

**Phone/Text:** (715) 952-5608

**Email:** [office@earthboundenviro.com](mailto:office@earthboundenviro.com)

**Website:** [www.earthboundenviro.com](http://www.earthboundenviro.com)



## Start Up Tips

*When in doubt, throw it out!  
If it rots, then why not?!*

Refer to Earthbound's complete list of what is/isn't accepted for compostable items, found on our website under the Media tab, or send an email!

### Maximize Bag Space

Earthbound compostable bags can hold up to 3 ice cream pails full of organics! Many subscribers use a separate container to store their organics, then dump into their bags before taking out for curbside collection.

### Bag Condensation

Earthbound's compostable bags are designed to break down and that they will do, sometimes more quickly than you may think. Depending on organics being diverted, using a separate container before dumping into your bag may be best for your household.

### Free Liquids in Your Bag

Did you just cut up some overly moist food? Not a problem, simply use soiled napkins, paper towels, etc. to line your bag. It may be necessary to double bag if your waste is very heavy and/or wet. \*Some subscribers report benefits in freezing their full green bags prior to collection day.

### Meat and Dairy Storage

Put meat/dairy in a sealed container in your fridge until your organics bag is almost full. Simply empty materials into your organics bag (remove packaging) and place the bag in your curbside receptacle.

### Compost In the Bathroom

Absolutely! Many subscribers use a container in their bathroom to collect often unthought of compostable items such as hair, cardboard q-tips, tissues, etc.

## Organics Recycling EASY as 1,2,3!

- 1) Collect your organic material in your Earthbound compostable bag.
- 2) **Hand-tie** your full bag and place it inside your curbside trash cart for pickup. Help us by doing your best to have your green bags on top of your regular garbage bags. ***\*No tape or twist-ties please!***
- 3) **Pat yourself on the back! Saving the world has never been so easy!**

## Compostable Bags

- ☞ Subscribers participating in Organics Recycling will receive a free 15 pack of bags with each paid quarter. Bags are typically left on the back of your curbside cart on your collection day.
- ☞ Quarterly bags will be delivered after the start of your new quarter.
- ☞ Additional 15 packs can be purchased by emailing, calling or stopping by our office!



## Yard Waste Pick-Up



Earthbound collects yard waste all year round! Yard waste **must** be in a brown paper lawn/leaf bag or ASTM 6400/BPI certified compostable bag.

- Bags contained in your curbside garbage/organics cart are included in your quarterly charge (please do not overstuff).

- Bags outside of your container are charged, per bag, at our current rate.

- Excessively heavy bags will be up-charged.

Yard waste bags should be left curbside on your regular collection day. Please note that bags may be collected on a separate, route, thus should be left curbside until pick-up is complete.

Each spring and fall Earthbound will offer bulk Yard Waste pick-up. Customers are allowed up to 10 bags of yard waste (**must** be in a compostable bag) for free. We will still collect additional bags at our current per bag rate.

**Visit our website for information on Bulk Yard Waste Pick-Up dates.**

Earthbound offers curbside pick-up of larger brush material, for a fee. This service must be scheduled with Earthbound staff.

## Service Payment

- Earthbound accepts checks, money orders, and all major credit cards (via our online bill pay system).
- \$35 charge for returned checks.
- All invoices that remain unpaid at the start of the quarter are subject to a \$10 late fee, and may result in service interruption.**

## Billing

- Billing is quarterly with services paid in advance (6 Month & Annual billing optional).
- All invoices will be sent electronically unless paper is requested.
- Invoices are sent approximately 1 month prior to the start of your new quarter.



## Recycling turns things into other things, just like MAGIC!



- Earthbound offers single stream recycling, meaning no sorting required.
- PLEASE ensure your cardboard and other recyclable material is broken down.
- Plastic bags are not recyclable curbside (Most major grocery stores have plastic bag collection boxes).
- Reduce, Reuse, Recycle.** Think of ways to reduce the amount of recyclable material you generate.
- Prepare recycling by rinsing containers and ensuring food/other materials have been cleaned out.
- No WISH-CYCLING-** Don't just wish that something is recyclable, know it is.

*Visit our website under the Media-Publications tab for a list of what is acceptable for recycling through Earthbound.*

State & local laws require all Wisconsinites to recycle newspaper, office paper, magazines, cardboard, glass, plastic, aluminum, and steel food and beverage containers, which are accepted in your curbside recycling.

Tires, appliances, motor oil, and lead acid batteries are not accepted curbside. Please contact Eau Claire County's Recycling Division for more information or visit [dnr.wi.gov](http://dnr.wi.gov) and search "What to recycle."

## Inclement Weather Policy

Severe weather conditions may delay or cancel services. If conditions are not safe we will make up your collection as soon as possible. **WE WILL NOTIFY YOU VIA EMAIL OF ANY ROUTE CHANGES.**

Follow us on Facebook (Earthbound Environmental Solutions) and Twitter (erthbndenviro) for posts about weather related updates.

Show our drivers some love and please do your best to ensure your driveway area is clear of snow or debris to avoid accidents or injuries.

## HAZARDOUS WASTE

Hazardous materials need to be disposed of properly. Twice per year Eau Claire County offers a Clean Sweep disposal program.

Visit Eau Claire County-Clean Sweep online for details!

